



Professional Development Meeting Thursday February 16, 2012

Topic:

“When a 6 is not a 6 - Challenges and Solutions Using Data to Improve Quality”

Dave Tomasky of MAXIMUS will lead an interactive discussion that will allow attendees to share their triumphs, lessons learned, and other experiences applying data and statistics to improve quality and other organizational outcomes.

Bypassing textbook formulas, Dave will present some of the more subtle, commonly overlooked factors that influence how we use data to present information, transfer knowledge, make decisions, and improve quality and customer satisfaction.

To aid the discussion, Dave will draw upon several experiences from his own career covering a variety of quality statistics topics, including:

- acceptance sampling
- balanced scorecard
- demonstrating regulatory compliance
- design of experiments
- goal setting
- presentation of data
- sample size determination
- statistics culture and education

Speaker: Dave Tomasky, CSSBB, CMQOE
ASQ Section 0200 Vice-Chairman

Dave is Manager, Quality Assurance & Training, for MAXIMUS in Albany, NY. MAXIMUS operates the NY Health Options Enrollment Center for New York State's public health insurance programs. Prior to joining MAXIMUS last year, Dave spent seven years at St. Peter's Hospital as a Quality Improvement Specialist and has enjoyed various quality and applied statistics roles with the Federal Aviation Administration, Kraft Foods, Arthur D. Little Consulting, and Philips Broadband Networks.

Dave obtained a B.S. in Statistics from Cornell and a M.S. in Quality Engineering from Rutgers. He holds certifications as an ASQ Six Sigma Black Belt and Manager of Quality and Organizational Excellence. A Senior Member of ASQ, Dave is Vice Chair and former Programs Chair for the Hudson Mohawk Section. He has also served as Chair of the Town of Glenville Efficiency in Government Committee and supported ReNEW, Regional Network for Excellence at Work in Albany.

Born in Binghamton, NY, Dave resides in Glenville, NY with his wife Sherry and daughters Nora, age 5 and Eva, 2. In his rare spare time, enjoys playing golf and fishing the St. Lawrence.

Location: **Buca di Beppo**

44 Wolf Road
Phone: (518) 459-2822

Buca di Beppo

Dinner Served Family Style and Entrees include:

Insalate (Mixed Green Salad)

Chicken Parmigiana

Spaghetti with Meatballs

Beverages (soft drinks, coffee & tea)

Cost \$25.00 for Member or Non-Member

Reservations should be made by 9:00pm on Tuesday, February 14h.

All reservations should be made via e-mail to Bill Becker:

HUDSONMOHAWK.ASQ@GMAIL.COM

Last minute walk-ins are welcome and can be accommodated.

Directions:

From the North

Take I-87 South

Take exit **2E** to merge onto **Central Ave/NY-5** toward **Albany**

Turn **left** at **Wolf Rd**

Destination will be on the left 44 Wolf Road, Colonie, NY

From the South

From **I-87 N** (Toll road)

Take exit **24** to merge onto **I-87 N/I-90 E** toward **Albany/Montreal**

Take exit **1N** to merge onto **I-87 N** toward **Montreal**

Take exit **2E** to merge onto **Central Ave/NY-5** toward **Albany**

Turn **left** at **Wolf Rd**

Destination will be on the left 44 Wolf Road, Colonie, NY

From the East

Take **I-90 W** toward **Albany**

Take exit **1N** toward **I-87/Montreal/Saratoga**

Merge onto **I-87 N**

Take exit **2E** to merge onto **Central Ave/NY-5** toward **Albany**

Turn **left** at **Wolf Rd**

Destination will be on the left 44 Wolf Road, Colonie, NY

From the West

Head **southeast** on **NY-5**

Turn **left** at **Wolf Rd**

Destination will be on the left 44 Wolf Road, Colonie, NY